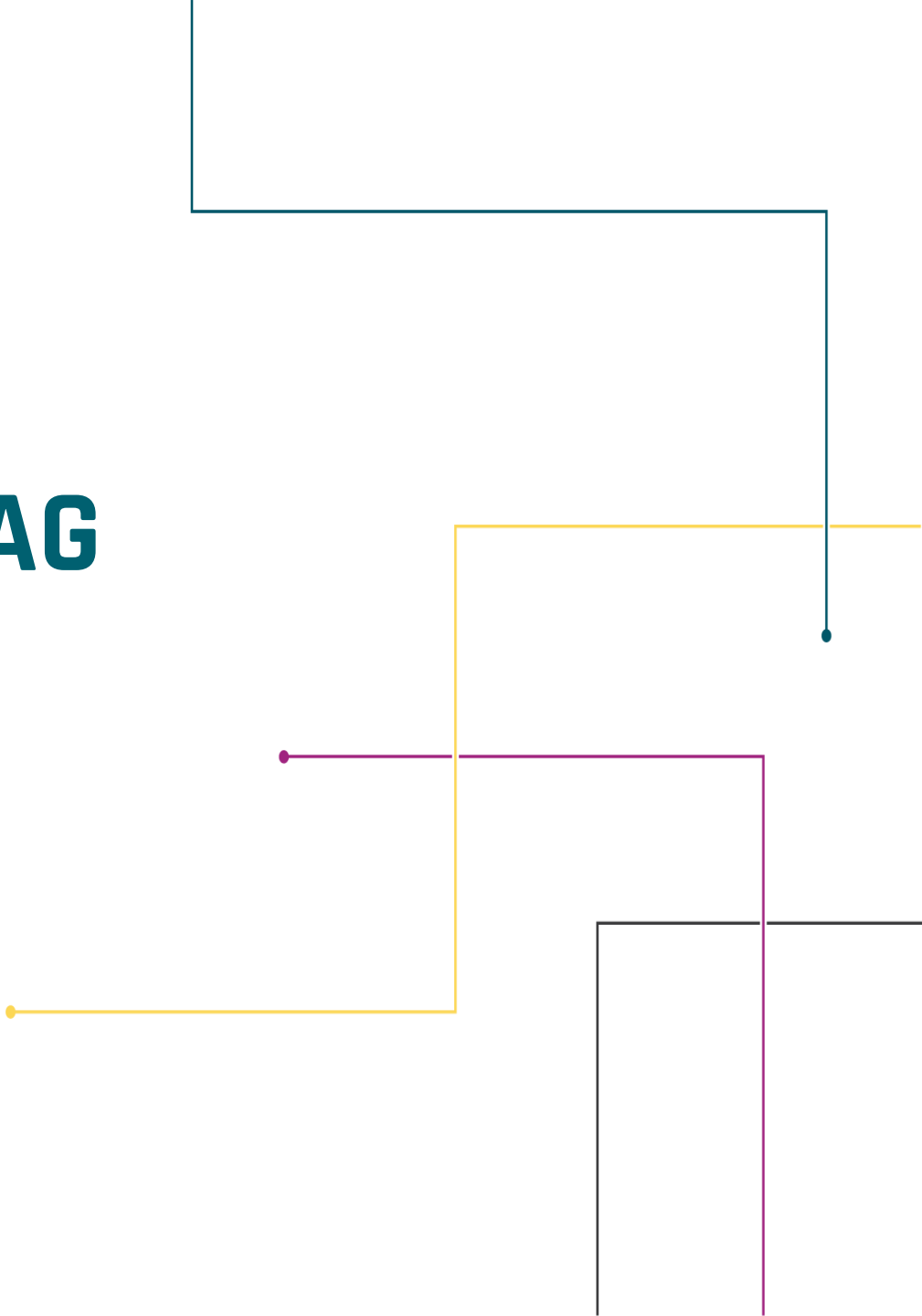




DECEMBER ISOAG MEETING



AGENDA

- **BENJAMIN GILBERT, DHS, STRENGTHENING CYBER RESILIENCE IN A POST COVID-19 WORLD**
- **CHRIS JENSEN, TENABLE, PREVENTING RANSOMWARE ATTACKS**

ISOAG meeting

Strengthening Cyber Resilience in a Post COVID-19 World

December 2020

Benjamin Gilbert

Cybersecurity Advisor, Region III

(Virginia, West Virginia, District of Columbia)

Cybersecurity Advisor Program

Cybersecurity and Infrastructure Security Agency



CISA
CYBER+INFRASTRUCTURE

CYBERSECURITY AND INFRASTRUCTURE SECURITY AGENCY

*Defend Today,
Secure Tomorrow*



Today's Risk Landscape

America remains at risk
from a variety of threats:



INSIDER THREAT



ACTS OF TERRORISM



CYBER ATTACKS



EXTREME WEATHER



PANDEMICS



ACCIDENTS OR TECHNICAL FAILURES

Cyber Threats Can Cause Operational Impacts

- **Ransomware**

- WannaCry
- REvil/ Sodinokibi (targeting MSPs)
- Ryuk (targeting medical, education, SLTT)
- Robinhood, Maze, Fobos, CovidLock, CryptoLocker, ,Pysa, VoidCrypt...

- **malware**

- Trickbot, Emotet, LokiBot
- [wiperware] NotPetya
- [ICS/OT specific] Triton/hatman malware targets Safety Instrumented Systems (SIS)

- **Threats to External Dependencies**

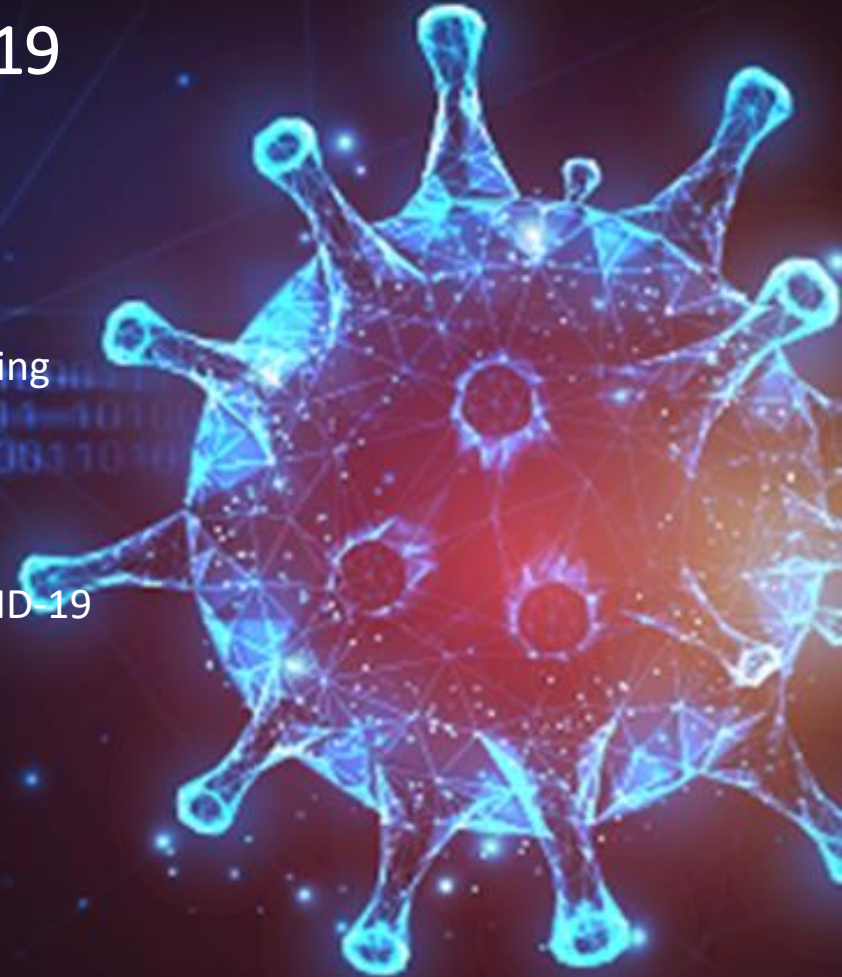
- 3rd party vendors, service providers, infrastructure providers
- Supply chain

Sources include: www.Malwarebytes.com
www.us-cert.cisa.gov/ics



Cyber Threats Under COVID-19

- Coronavirus Phishing Activity
- Fake Websites & Infection Tracking Sites
- Remote Access & Virtual Collaboration platforms being targeted
- Increase in Coronavirus-related Cyberattacks – particularly with healthcare manufacturing and COVID-19 related research companies



Common Vulnerabilities & Recent Exposures

- **Microsoft Netlogon Remote Protocol vulnerability CVE-1472**
- **Microsoft Exchange Server vulnerability CVE-2020-0688**
- **Citrix vulnerability related CVE-2019-19781**
- **Apache vulnerability related to CVE-2020-1938**
- **Secure VPN vulnerability CVE-2019-11510**
- **Palo Alto Networks firewall vulnerability CVE-2020-2021**
- **Microsoft DNS Server vulnerability CVE-2020-1350**
- **SAP NetWeaver vulnerability CVE-2020-6287**



Recent Alerts and Advisories

- October 30, 2020 joint CISA, FBI advisory on Iranian APT Actors Targeting Voter Registration Data
- October 28, 2020 joint CISA, HHS, FBI advisory of ransomware activity targeting Healthcare Sectors
- October 9, 2020 alert on APT actors chaining vulnerabilities against SLTT, CI, Elections Organizations
- September 15, 2020 alert on Iran-based threat actors exploiting PulseSecure, Citrix and F5 vulnerabilities
- September 14, 2020 alert by CISA/FBI on Chinese MSS targeting U.S. Government agencies
- August 2020 alert by CISA on threat actors spoofing SMA COVID-19 loan relief
- July 2020 alert by CISA/NSA recommending immediate actions to reduce exposure to OT and ICS
- April 2020 alert by CISA/NCSC on APT actors exploiting COVID-19 to target organizations
- March 2020 announcement by CISA/FBI on Chinese actors targeting COVID-19 research organization



Source: <https://us-cert.cisa.gov/ncas/alerts>

Protective Measures - 1

IT Security Professionals and Leadership - The Essentials (short term)

- **Inventory all technology and information assets.** Identify high-value assets, **prioritize**, and deploy controls according to criticality to the organization's operations.
- **Deploy antivirus on servers and workstations** and ensure all are up-to-date
- **Turn on logging for all network appliances, servers and services** and implement a plan for managing logs
- **Backup data regularly** using secure, well-tested and accessible solutions. Know the limitations, where data resides, and how to access when primary means start to fail
- **Implement patch management practices** that can allow for patching vulnerabilities in a timely manner, (e.g., <30 days for critical vulnerabilities, <60 days for less severe vulnerabilities, etc.)
- **Implement strong user management practices.** This includes using strong password policies, least privilege practices, and using multi-factor authentication on high-value assets.



Protective Measures - 2

IT Security Professionals and Leadership - The Essentials (longer term)

- **Have a plan for responding to cyber incidents** and **respond** to cyber incidents that are reported. Periodically review and update incident response plan accordingly.
- **Develop and strengthen situational awareness** - Sign up for membership with industry ISACs and leading cybersecurity centers and monitor for notifications and alerts.
- **Implement innovative security awareness training** as part of an incident management strategy
- **Implement a secure network architecture**. This includes ensuring properly configured network and security devices, network segmentation (or network isolation if systems are unpatchable), application and device whitelisting/blacklisting, hw/sw hardening, adoption of zero-trust models, etc.
- **Utilize cyber attack frameworks** during response and recovery of cyber attacks
- **Conduct internal audits and periodic cyber assessments** (risk-based, practice-based, and technical vulnerability assessments) in order to understand current security posture, gaps, capabilities, and operational capacities. Develop and implement mitigation plans.



Protective Measures - 3

Organizational Leaders

- Know business risks and treat cyber as a business risk, to operations and to supply chains
- Foster a culture of operational resilience and cyber readiness
- Incorporate cybersecurity as a part of business strategy, including all external relationships
- Build a network of trusted relationships with sector partners and government agencies for access to timely cyber threat information, incident reporting, and response coordination

Everyone

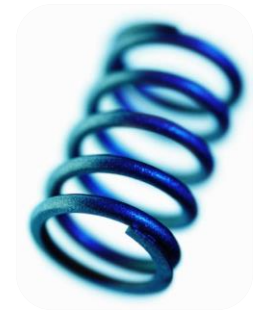
- Participate in security awareness training and know
- Be aware of your digital footprint and know the end-user security features available to you
- Know the data backup options available and ensure locally stored data is backed up
- Be vigilant, accountable, and report incidents and suspicious activity immediately



Resilience Defined

“... the ability to prepare for and adapt to changing conditions and withstand and recover rapidly from disruptions. Resilience includes the ability to withstand and recover from deliberate attacks, accidents, or naturally occurring threats or incidents...”

- Presidential Policy Directive 21
February 12, 2013



Protect (Security)	Sustain (Continuity)
Perform (Capability)	Repeat (Maturity)

Operational Resilience in Practice

Operational resilience emerges from what we do, such as:

- Identifying and mitigating risks,
- Planning for and managing vulnerabilities and incidents,
- Performing service-continuity processes and planning,
- Managing IT operations,
- Managing, training, & deploying people,
- Protecting and securing important assets, and
- Working with external partners.



CYBERSECURITY &
INFRASTRUCTURE
SECURITY AGENCY

Who We Are

The Cybersecurity and Infrastructure Security Agency (CISA) is the Nation's risk advisor, working with partners to defend against today's threats and collaborating to build more secure and resilient infrastructure for the future



PARTNERSHIP
DEVELOPMENT



INFORMATION AND
DATA SHARING



CAPACITY BUILDING



INCIDENT
MANAGEMENT
& RESPONSE



RISK ASSESSMENT
AND ANALYSIS



NETWORK DEFENSE



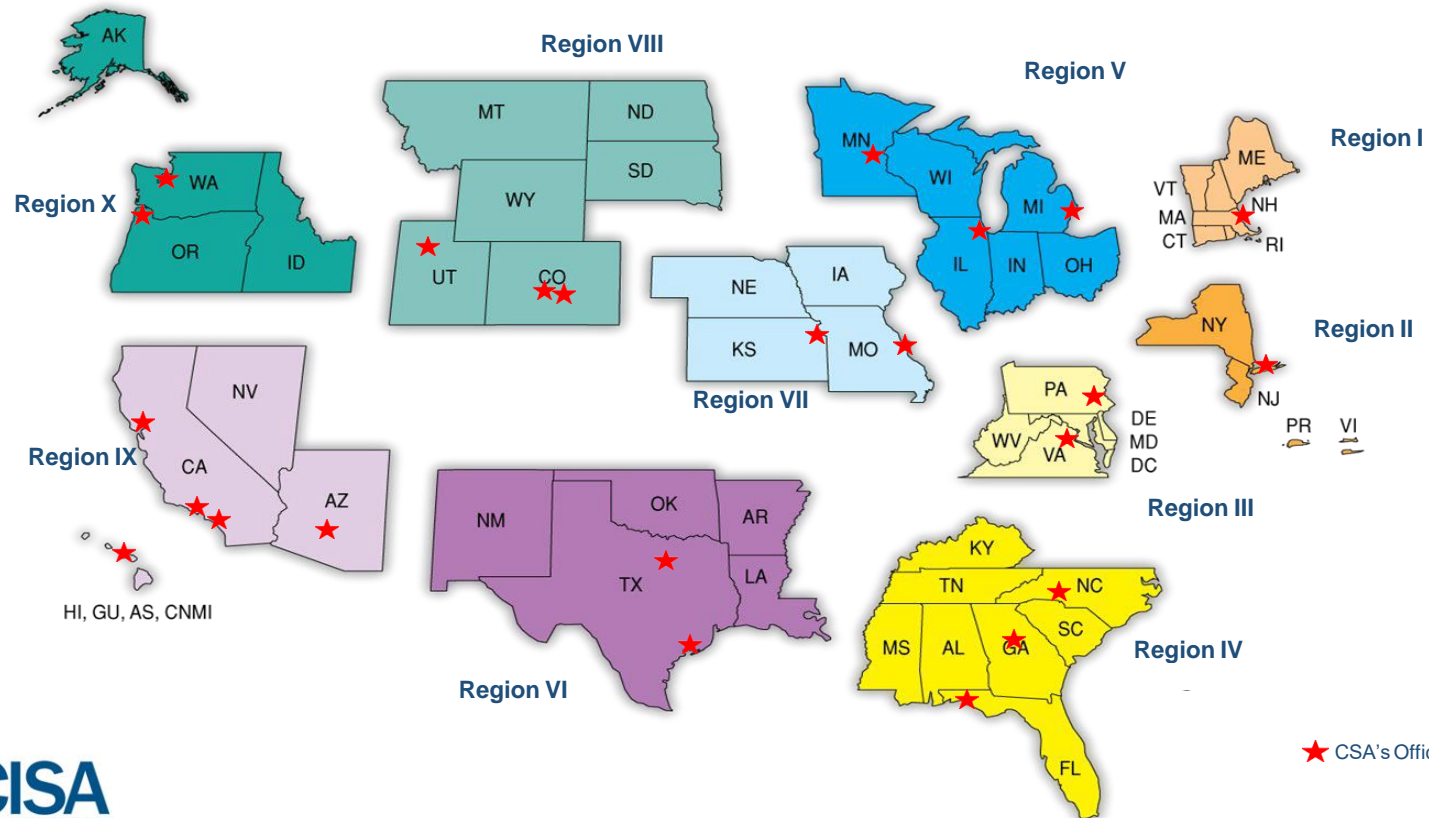
EMERGENCY
COMMUNICATIONS

CISA Regions



CISA
CYBER+INFRASTRUCTURE

Cybersecurity Advisors



CISA
CYBER+INFRASTRUCTURE
SECURITY AGENCY

CISA Offers No-Cost Cybersecurity Services

• Preparedness Activities

- Cybersecurity Assessments
- Cybersecurity Training and Awareness
- Cyber Exercises and “Playbooks”
- Information / Threat Indicator Sharing
- National Cyber Awareness System
- Vulnerability Notes Database
- Information Products and Recommended Practices

• Response Assistance

- Remote / On-Site Response and Assistance
- Incident Coordination
- Threat intelligence and information sharing
- Malware Analysis

• Cybersecurity Advisors

- Incident response coordination
- Cyber assessments
- Working group collaboration
- Advisory assistance
- Public Private Partnership Development



Range of Cybersecurity Assessments

- Cyber Resilience Review (Strategic) -----
- External Dependencies Management (Strategic) -----
- Cyber Infrastructure Survey (Strategic) -----
- Cybersecurity Evaluations Tool Strategic (standards) -----
- Phishing Campaign Assessment (Tactical) -----
- Validated Architecture Design Review (Tactical) -----
- Vulnerability Scanning / Hygiene (Technical) -----
- Remote Penetration Test (Technical) -----
- Risk and Vulnerability Assessment (Technical) -----

STRATEGIC
(C-Suite Level)



TECHNICAL
(Network-Administrator
Level)

Additional Information Sharing Opportunities

- **Multi-State Information Sharing and Analysis Center:**

- Focal point for cyber threat prevention, protection, response and recovery for state, local, tribal, and territorial governments.
- Operates 24 x7 cyber security operations center, providing real-time network monitoring, early cyber threat warnings and advisories, vulnerability identification and mitigation and incident response. For more information, visit www.cisecurity.org/ms-isac or email info@msisac.org

- **ISACs and ISAOs:**

- **Information Sharing and Analysis Centers (ISACs) or Organizations (ISAOs)** are communities of interest sharing cybersecurity risk, threat information, and incident management to members. For more information on ISACs, visit www.nationalisacs.org. For more on ISAOs visit www.isao.org/about.



MS-ISAC®
Multi-State Information
Sharing & Analysis Center®



National Defense ISAC



CISA
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REN-ISAC



RETAIL & HOSPITALITY
ISAC

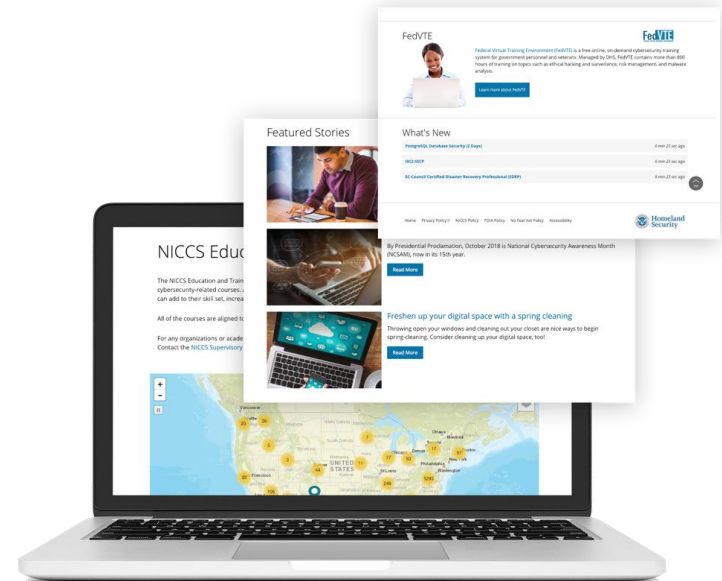


Cybersecurity Training Resources

CISA offers easily accessible education and awareness resources through the National Initiative for Cybersecurity Careers and Studies (NICCS) website.

The NICCS website includes:

- Searchable Training Catalog with 4,400 plus cyber-related courses offered by nationwide cybersecurity educators
- Interactive National Cybersecurity Workforce Framework
- Cybersecurity Program information: **FedVTE**, Scholarships for Service, Centers for Academic Excellence, and Cyber Competitions
- Tools and resources for cyber managers
- Upcoming cybersecurity events list



For more information, visit NICCS.US-CERT.gov

Federal Response to Significant Cyber Incidents

PPD 41: United States Cyber Incident Coordination

Sets forth principles governing the Federal response to cyber incidents that significantly impact a public or private sector entity, national security, or the economy

Threat Response

Law enforcement and
national security
investigative activities

FBI and National Cyber
Investigative Joint Task
Force (Department of
Justice)

Asset Response

Technical assistance,
mitigation, risk assessment
Cybersecurity and Infrastructure
Security Agency
(Department of Homeland
Security)

Intelligence

Intelligence Support
Cyber Threat Intelligence
Integration Center
(Office of the Director
of National Intelligence)



Response Assistance- CISA Central

CISA Central– Federal government's premier all-hazards watch floor

**** Formerly known as the National Cybersecurity & Communications Integration Center (NCCIC), [AFKA., CISA Integrated Operations Coordination Center (C-IOCC)]**

Works to reduce the risk of systemic cybersecurity and communications challenges.

Core cybersecurity efforts include:

- **Operations**
 - 24/7 Watch operations
 - ICS/US-CERT, ISACs, LNOs ,IC
 - Threat Hunting and Incident response
- **Cyber Threat Detection and Analysis**
 - Data synthesis and analysis
 - 24/7 malware analysis lab
 - Threat intelligence and Information exchange



Contact CISA to report a cyber incident

Call 1-888-282-0870 | email CISAservicedesk@cisa.dhs.gov | visit <https://www.cisa.gov>


Cyber Incident Reporting

When to Report:

If there is a suspected or confirmed cyber attack or incident that:

- Affects core government or critical infrastructure functions;
- Results in the loss of data, system availability; or control of systems;
- Indicates malicious software is present on critical systems



**Virginia Fusion Center (VFC)**

Cyber Intelligence Unit:
VFC : (804)-674-2196
vfccyber@vsp.virginia.gov



https://www.cisa.gov

Official website of the Department of Homeland Security

EMAIL US CONTACT SITE MAP

[COVID Questions](#)[Report Cyber Issue](#)

CYBERSECURITY



INFRASTRUCTURE
SECURITY



EMERGENCY
COMMUNICATIONS



NATIONAL RISK
MANAGEMENT



ABOUT
CISA



MEDIA

Including:

- CISA Insights
- Cyber Essentials
- Cybersecurity Assessments

**TELEWORK
GUIDANCE**

[Learn More >](#)

CISA Information & Updates on
COVID-19

[Learn More >](#)

RIPPLE 20 VULNERABILITIES

[Learn More >](#)



<https://www.cisa.gov/coronavirus>

Contact CISA

Questions???



General Inquiries

CISARegion3@hq.dhs.gov

cyberadvisor@hq.dhs.gov

CISA Contact Information

Benjamin Gilbert
Cybersecurity Advisor, Region III
(VA, WV, DC)

Benjamin.gilbert@hq.dhs.gov

Rob Mooney, SPSA, Eastern VA
Jamie Finney, PSA, Western VA

Robert.Mooney@cisa.dhs.gov
James.Finney@hq.dhs.gov

Reporting Cyber Incidents to CISA

1-888-282-0870

CISAservicedesk@cisa.dhs.gov
<https://www.cisa.gov>

Cybersecurity and Infrastructure Security Agency



Defending against Ransomware Attacks with Risk-Based Vulnerability Management

Chris Jensen
Public Sector Business
Development

VITA ISOAG Meeting

Dec. 2, 2020



Ransomware



Q All

News

Images

Videos

Books

More

Settings

Tools

About 5,730,000 results (0.37 seconds)

P ProPublica

The Ransomware Superhero of Normal, Illinois

Thanks to Michael Gillespie, an obscure programmer at a Nerds on Call repair store, hundreds of thousands of ransomware victims have ...
2 days ago



Las Cruces Sun-News

Ransomware hits Las Cruces school servers, prompts shutdown

This story was updated at 2:43 p.m.. LAS CRUCES - A ransomware attack prompted a shutdown of computers and internet servers across Las ...
18 hours ago



Insurance Journal

Ransomware Attacks Rise 37% in Q3, Targeting IT Vendors, Their Clients: Beazley

Ransomware attacks increased by 37% during the third quarter of 2019, compared to Q2, as cyber criminals target both IT vendors and their ...
23 hours ago



13 13WMAZ.com

Macon Water Authority online services hit with ransomware attack

MACON, Ga. — The Macon Water Authority says their servers are recovering after a ransomware attack that happened Sunday. According to a ...



SANS

NewsBites

Annotated News Update from the Leader
Training, Certification and Research

October 29, 2019

Vol. 21, Num. 085

Top of The News

- Insurance Companies See Increasing Numbers of Ransomware Claims
- Johannesburg City Data Held for Ransom
- St. Louis Healthcare and Social Services Provider Struggling with Ransomware Attack

Cyber

[SANS C](#)
Washin

[SANS A](#)

PREVENTION VS. CURE

- Complete ransomware protection is multi-phased:
 - Preventing attacks
 - Backing up data to minimize damage from an attack
 - Building in resiliency to recover quickly from an attack
- This briefing focuses on prevention



DEFENDING YOUR NETWORK “HOME”

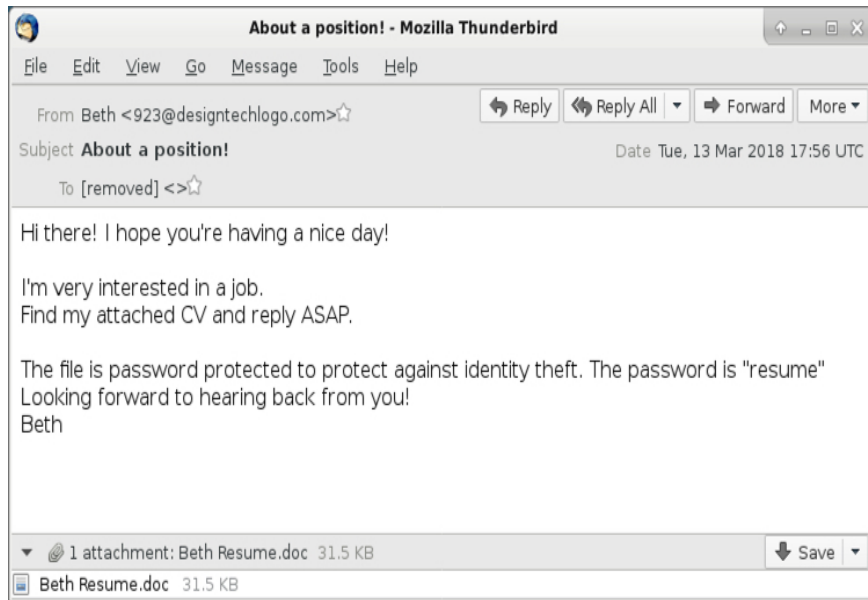
- Hackers are not specifically targeting you; they are looking for easy targets
- Local governments are appealing targets in general – lots of valuable PII, but limited budgets and resources
- It's a big neighborhood (over 75,000 local government entities in the US)
- Be the hard target; send hackers to a softer target down the street



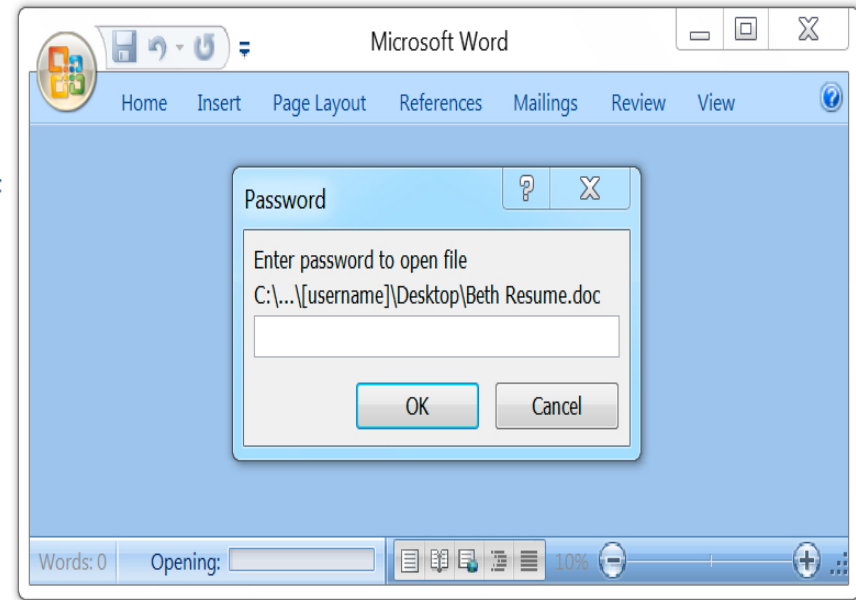
Ransomware Infection Techniques



Malicious Emails – Opening the Door



Beth
Resume.doc





Bruteforce – Exploiting weak locks



Software Vulnerabilities – Breaking In

DARKReading

9/26/19

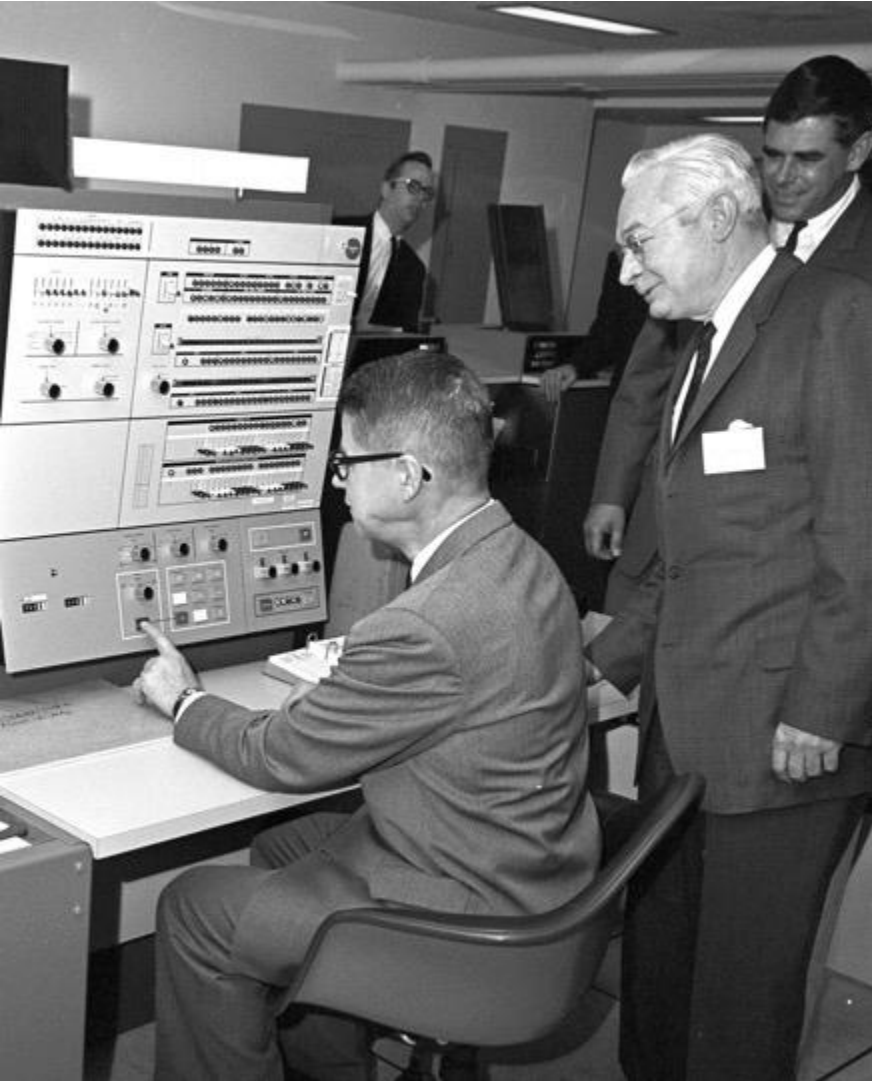
Ransomware Hits Multiple, Older Vulnerabilities

Ransomware attacks are taking advantage of vulnerabilities that are older and less severe, a new report finds.

Ransomware attacks are taking advantage of vulnerabilities that might have gone unnoticed by security teams, with more than half of exploited vulnerabilities having a CVSS v2 score less than 8.

This 2019 report found that **35% of the vulnerabilities exploited in ransomware attacks were more than 3 years old.**

Source: <https://www.darkreading.com/vulnerabilities---threats/ransomware-hits-multiple-older-vulnerabilities-/d/d-id/1335930>



Legacy Vulnerability Management Can't Keep Up



Limited
Visibility



Ineffective
Prioritization



Poor Risk
Communication

Legacy Tools Can't Handle The Modern Attack Surface

Upgrade to Risk-based Vulnerability Management



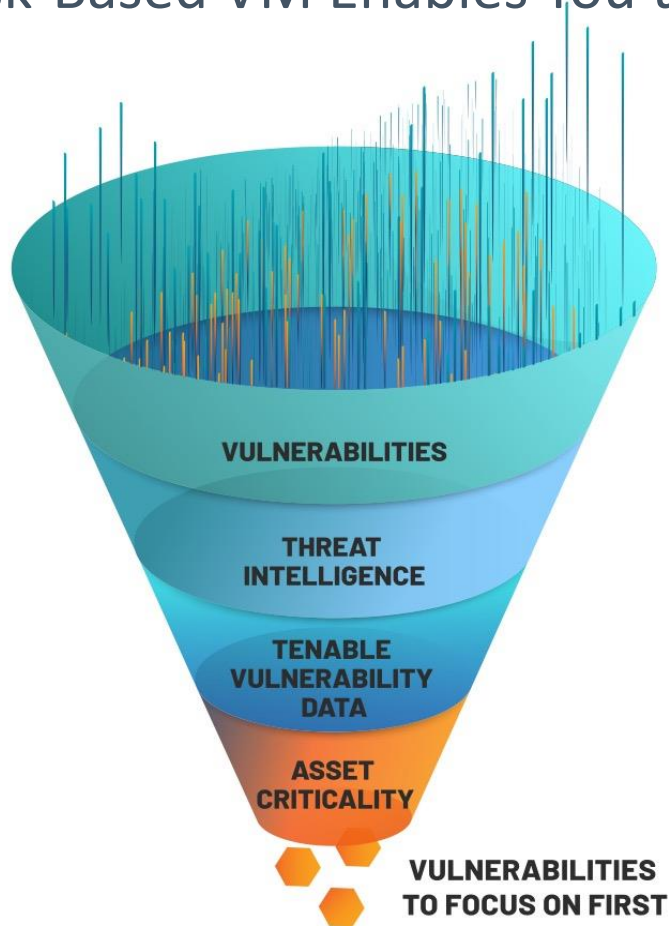
- See the full attack service
- Eliminate vulnerability overload
- Measure risk, not vulnerabilities

A process that employs machine learning analytics to automatically correlate:

- **Assessments of traditional and modern assets across the entire attack surface**
- **Vulnerability severity**
- **Threat and exploit intelligence**
- **Asset criticality**

... to identify which vulnerabilities pose the greatest risk.

Risk-Based VM Enables You to Focus First on What Matters Most



- Address your **entire** attack surface
- Understand vulnerabilities in the **context** of risk
- **Stop** wasting time on vulnerabilities that don't pose risk
- Reduce the greatest amount of business **risk** with the least amount of effort

From **Vulnerability Management** to **Risk Based VM**

TRADITIONAL VULNERABILITY MANAGEMENT



People Powered



Focused on
compliance



Adhoc & lightweight
assessments



Prioritization based
on technical factors

Answers the questions:

- What assets do we have?
- Where are we exposed?

RISK BASED VULNERABILITY MANAGEMENT



Powered by
Prediction



Focused on risk
reduction



Continuous in-depth
assessment of the
converged attack surface



Prioritization based on
threats and business
impact

Answers the questions:

- Where should we prioritize based on risk?
- What is the impact if a vulnerability is exploited?
- What should we focus on first?

VM

Compliance Driven

Infrastructure/IT Focus

Static, Point in Time Visibility

Policies & Audit Support

Reactive

Vulnerability Data Only

RBVM

Risk Driven

Expansion to Apps & Modern Assets

Dynamic, Continuous Visibility

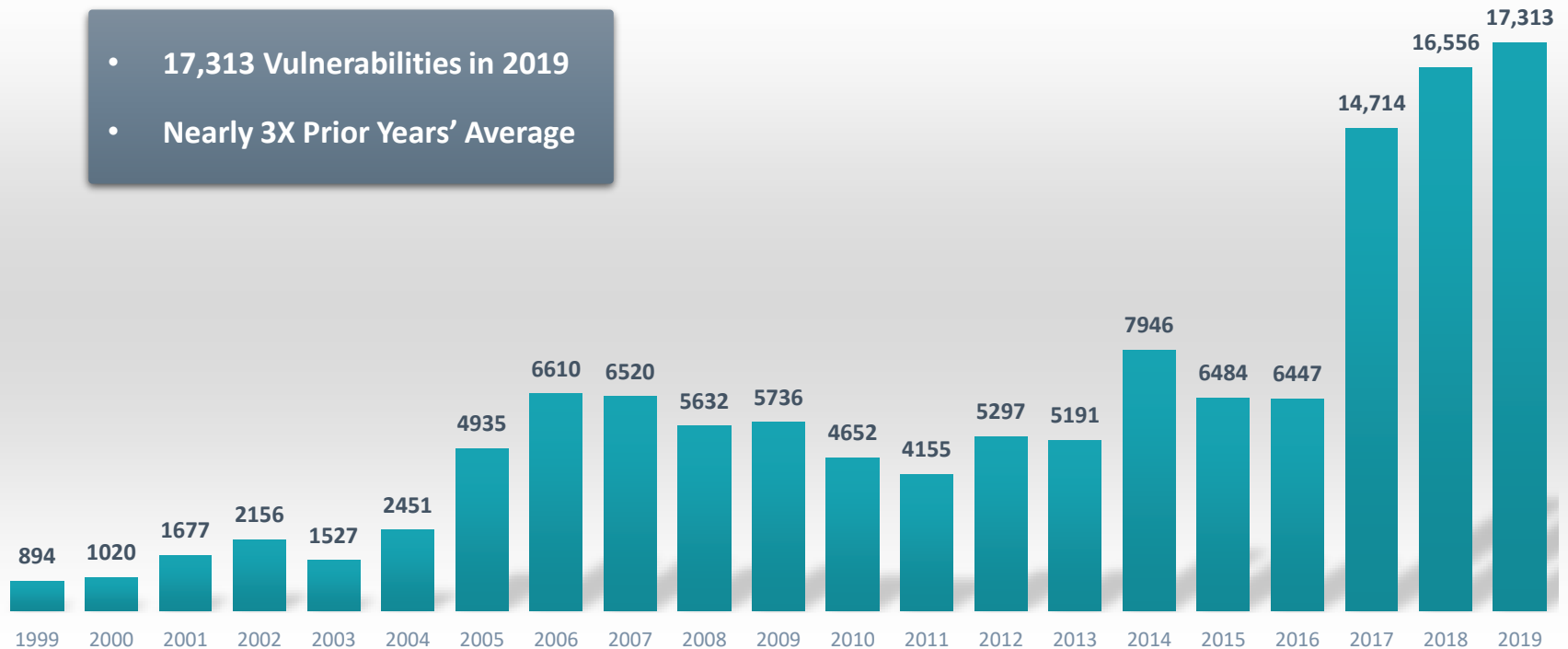
Prioritization & Strategic Decision Support

Proactive

Vuln Data Correlated w/ Threat Intelligence & Asset Criticality

The Number of New Vulnerabilities Continues to Grow

- 17,313 Vulnerabilities in 2019
- Nearly 3X Prior Years' Average



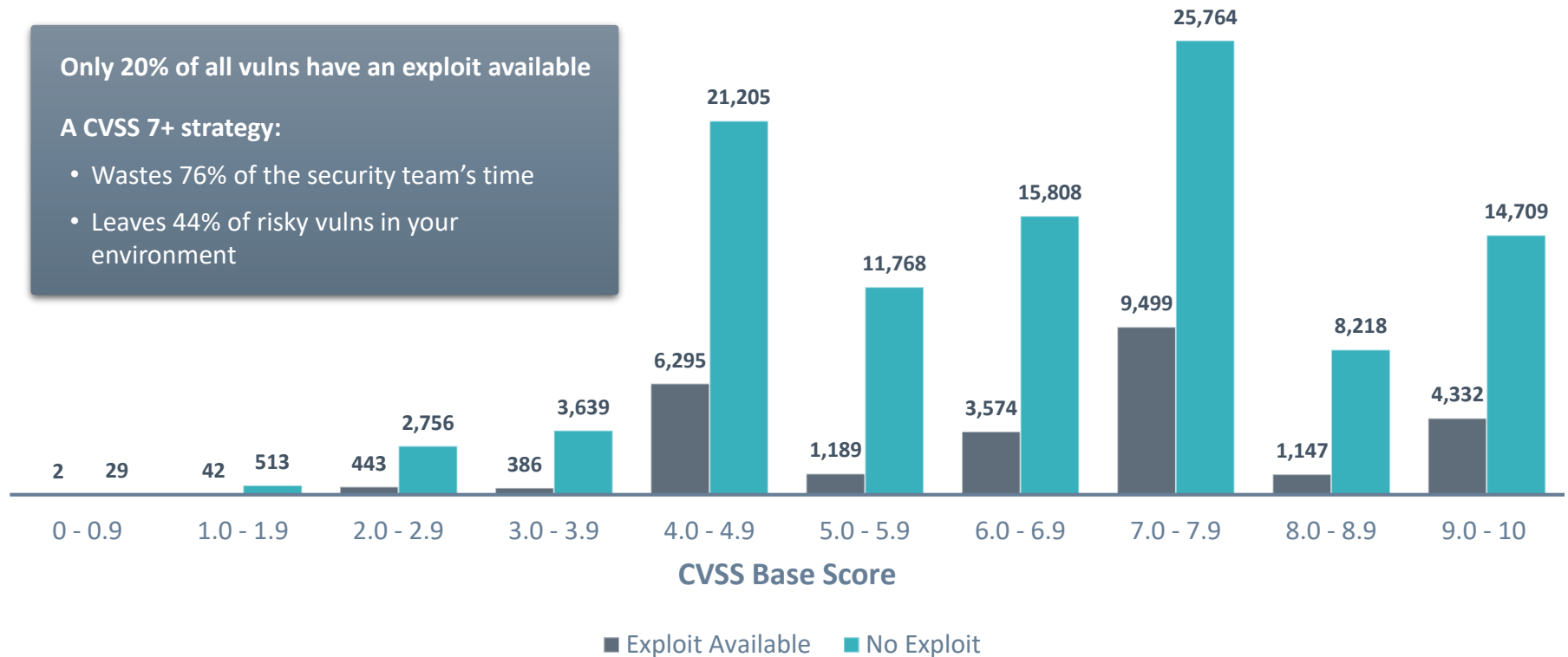
Source: Vulnerability Intelligence Report, Tenable Research

CVSS is a Poor Indicator of Risk

Only 20% of all vulns have an exploit available

A CVSS 7+ strategy:

- Wastes 76% of the security team's time
- Leaves 44% of risky vulns in your environment



Source: Tenable Research

CVSS is Heavily Flawed

“CVSS is designed to identify the technical severity of a vulnerability. What people seem to want to know, instead, is the risk a vulnerability or flaw poses to them, or ***how quickly they should respond to a vulnerability.***”

TOWARDS IMPROVING CVSS

SOFTWARE ENGINEERING INSTITUTE | CARNEGIE MELLON UNIVERSITY

December 2018



17300+

VULNERABILITIES DISCLOSED IN 2019

31%

Of vulnerabilities disclosed in 2019
were rated critical or high.

Over 5,300 Vulnerabilities

13%

Of vulnerabilities disclosed in 2019 were CVSS 9+

Over 2,200 Vulnerabilities

47%

Of vulnerabilities disclosed had
publicly available exploits

Over 8,000 Vulnerabilities

VPR

VULNERABILITY PRIORITY RATING

Leverages supervised machine learning algorithms to calculate the priority of a vulnerability based on the real threat posed.

Key Drivers include



Threat
Recency



Threat Intensity



Exploitability



Vulnerability Age



Threat
Sources

Elevation of privilege vulnerability in Windows Used in 2019 SLG ransomware attacks

Predictive Prioritization analysis for CVE-2018-8453



ACR

ASSET CRITICALITY RATING

Leverages algorithms to calculate the criticality of an asset to focus prioritization efforts.

Key drivers include



Business
Purpose



Device
Type



Connectivity



Capabilities



Location



3rd Party
Data

FOCUS FIRST ON WHAT MATTERS MOST

VPR

VULNERABILITY PRIORITY RATING

Leverage machine learning and threat intelligence to prioritize vulnerabilities based on likelihood of exploitation

+

ACR

ASSET CRITICALITY RATING

Prioritize assets based on the indicators of business value and impact

=

CES

CYBER EXPOSURE SCORE

Objectively measure the Cyber Risk of an asset, business unit or whole organization

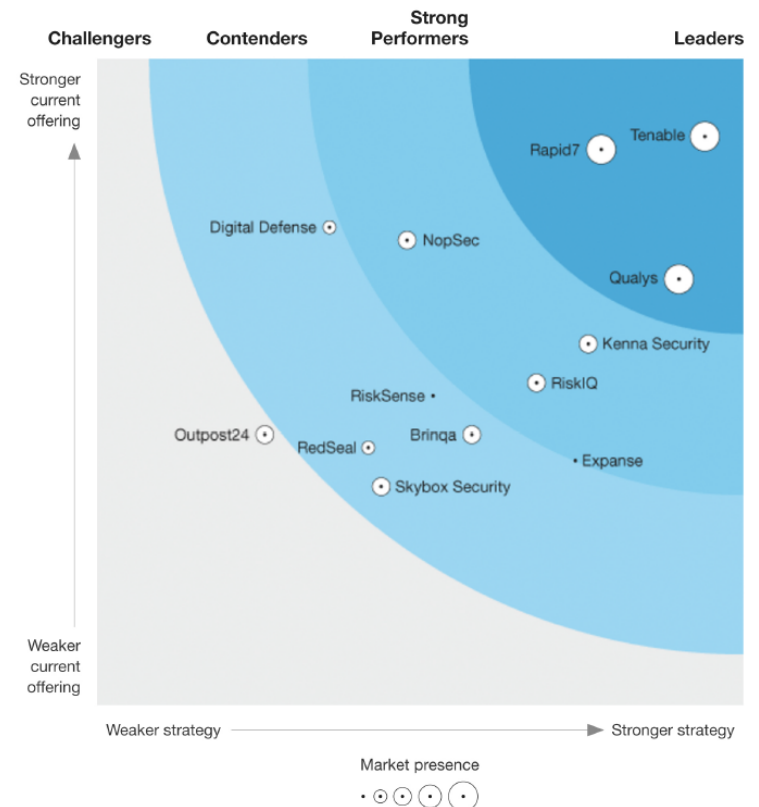
FORRESTER®

“Tenable executes on its vision to build the **single-source-of-truth platform for VRM**. Part of Tenable’s strong strategy relies on **translating data to provide business insight** to provide prioritization.”

THE FORRESTER WAVE™

Vulnerability Risk Management

Q4 2019



Thank you

UPCOMING EVENTS

JANUARY 2021 ISOAG

January ISOAG Meeting
Jan. 6, 2021 - 1 to 4 p.m.
Webex

- Bryan Carnahan, Assura Inc
- Dan Han, VCU
- Robert Kulak, Fire Eye

IS ORIENTATION

IS Orientation

Dec. 9 at 1p.m.

Presenter: Marlon Cole

Registration link:

<https://covaconf.webex.com/covaconf/onstage/g.php?MTID=e376010e5a8341c8fd6133acaaddeaf2d>



ADJOURN
THANK YOU FOR
ATTENDING

